



SALON UPDATES

Dear Clients,

We wanted to send out an email to let you know the team at JOY is thinking about you! You all have become more than clients to us and we really miss being away from the salon and our daily chats with you. We hope you all are keeping safe and healthy during this challenging time for humanity.

We are getting some requests to custom mix client formulas and leave it with clients to apply at home.

Here's the issue(s) with this.

1. Hair colour is a chemical mixture that, once mixed, has a shelf life of a short lived time. If you do not apply it immediately after mixing, The colour result will be uneven.
2. Because hair colour is a chemical mixture, If incorrectly applied, it can cause a colour correction nightmare, more importantly, could cause undue damage to not only your hair, but your skin and scalp if not careful to observe correct processing times and correct application.

3. As consummate professionals, we feel this practice would compromise our professionalism that we take great pride in.

4. MOST IMPORTANT- SOCIAL DISTANCING . We ALL need to do our part and practice social distancing right now to flatten the curve. Delivering colour means we would not be staying home like we have been used to do!

I know this a stressful and anxious time we ALL find ourselves in, but your roots can wait. We care very deeply about our guests/clients health and well being, as we are sure all our professional friends out there do, so sit tight friends. Soon we hope to greet you at the salon to provide you with the best in service. In the meantime, please DO NOT cut your own bangs or buy box dye from a drugstore!

The current prediction is that we will be able to reopen for May. We will let you all know as soon as we open the online booking system back up for appointments!

Be safe friends ♥♥♥

During this time, we are offering Mini Memberships and Gift Certificate purchases online!

Mini Memberships will be available until **March 31st**.

Gift Certificates may be purchased at any time.

Please visit our [website](#) to make [Mini Membership](#) or [Gift Certificate](#) purchases.

*If you happen to run out of your favourite hair product, please let us know via **email** and we can arrange contactless delivery and payment options.*

Thank You for your continued support and understanding. Wishing you all good health,

Tara, Savannah and the Team at JOY.

Mini Memberships

Buy \$200 Get \$225 (\$25 on us!)
Buy \$400 Get \$450 (\$50 on us!)
Buy \$500 Get \$600 (\$100 on us!)
Buy \$1000 Get \$1200 (\$200 on us!)

Gift Certificates

\$50 Gift Certificate

\$100 Gift Certificate

\$150 Gift Certificate

\$200 Gift Certificate

\$300 Gift Certificate

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